

Formicary ChatSeer™ 2.0

The advanced enterprise compliance and search solution



ChatSeer 2.0 is designed to ease discovery and investigation requests for the next generation of Instant Messaging (IM), group chat and web conferencing applications.

ChatSeer sends all communication data including file attachments to secure, tamper proof storage and email archiving facilities. It then identifies and indexes in native format enabling authorised personnel to quickly search and retrieve archived data using a web browser.

Overview

Developed in conjunction with two top tier Investment Banks, ChatSeer provides assurance to regulators that Compliance Officers are able to deliver a rapid, meaningful response to all discovery requests thereby allowing an enterprise to communicate both internally and externally through all available chat rooms improving collaboration, business relationships and information flow.

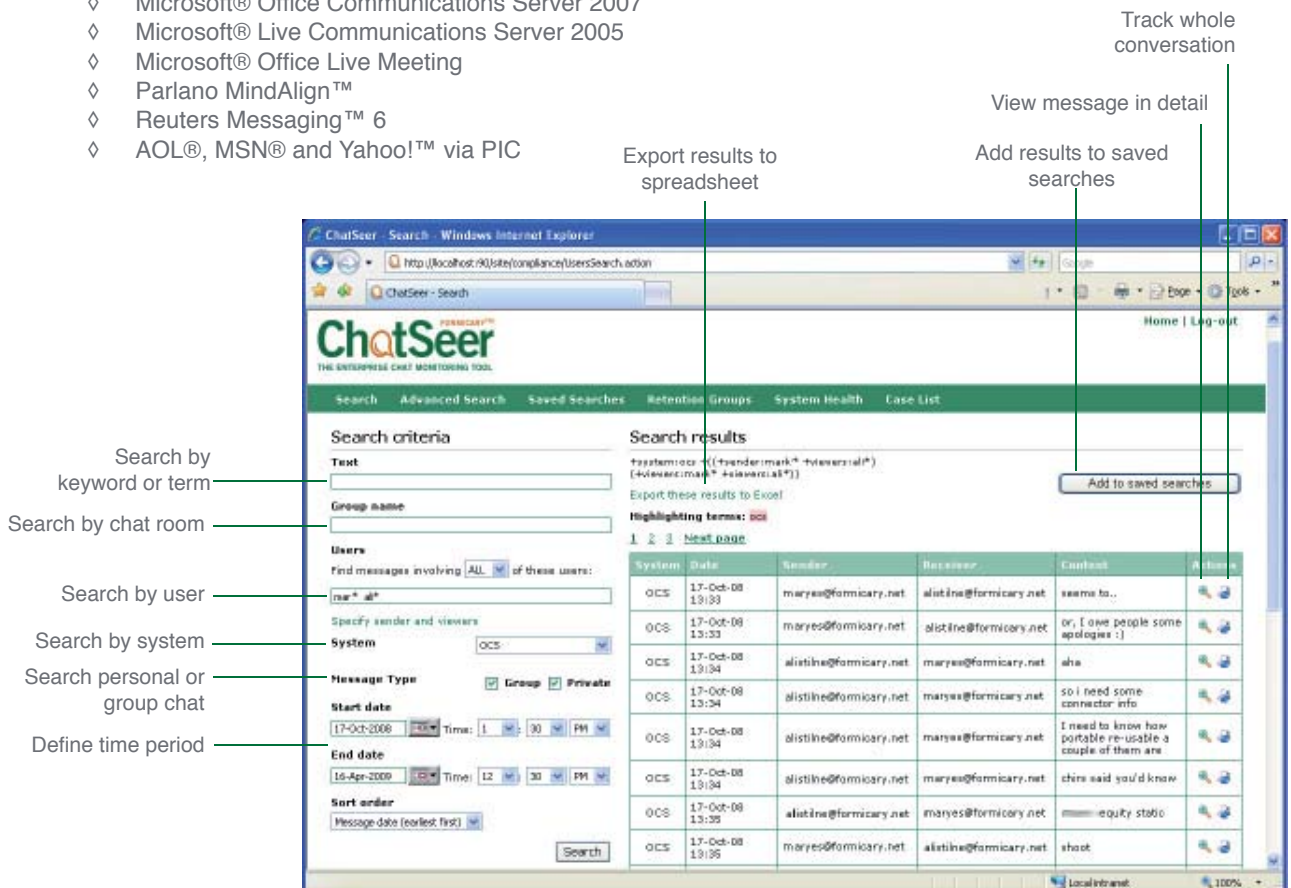
ChatSeer

FORMICARY™
THE ENTERPRISE CHAT MONITORING TOOL

The captured data provides information containing who said what, when, to whom and who has access to this information in accordance with the requirements set forth by the respective financial governing bodies including the SEC, NASD, FSA, MiFID and Sarbanes-Oxley legislation.

ChatSeer connects to:

- ◇ Microsoft® Office Communications Server 2007 R2 Group Chat
- ◇ Microsoft® Office Communications Server 2007
- ◇ Microsoft® Live Communications Server 2005
- ◇ Microsoft® Office Live Meeting
- ◇ Parlano MindAlign™
- ◇ Reuters Messaging™ 6
- ◇ AOL®, MSN® and Yahoo!™ via PIC



Track whole conversation

View message in detail

Add results to saved searches

Export results to spreadsheet

Search by keyword or term

Search by chat room

Search by user

Search by system

Search personal or group chat

Define time period

Search criteria

Text

Group name

Users

Find messages involving ALL of these users:

Specify sender and viewers

System

Message Type

Start date

End date

Sort order

Search results

System	Date	Sender	Receiver	Content	Actions
OCS	17-Oct-08 13:33	maryes@formicary.net	alistina@formicary.net	seems to..	
OCS	17-Oct-08 13:33	maryes@formicary.net	alistina@formicary.net	or, [love people some apologies :)]	
OCS	17-Oct-08 13:34	alistina@formicary.net	maryes@formicary.net	aha	
OCS	17-Oct-08 13:34	alistina@formicary.net	maryes@formicary.net	so i need some connector info	
OCS	17-Oct-08 13:34	alistina@formicary.net	maryes@formicary.net	I need to know how portable re-usable a couple of them are	
OCS	17-Oct-08 13:35	alistina@formicary.net	maryes@formicary.net	chris said you'd know	
OCS	17-Oct-08 13:35	alistina@formicary.net	maryes@formicary.net	equity stable	
OCS	17-Oct-08 13:35	maryes@formicary.net	alistina@formicary.net	shoot	

Screenshot of Search page with results





Product Features

- System Health Check (screenshot opposite) Monitors the transfer of data ensuring any issues exporting data either to the long term storage unit or the database are acknowledged, diagnosed and can be treated as necessary.
- Case workflow functionality (diagram opposite)
 - Permission-based searching, reviewing and production of cases
 - Ability to 'prune' search results for increased relevance
 - Legal hold on messages and files involved in an ongoing case
- Office Live Meeting Connector Archive, search and view conference contents such as participants, shared documents, private chat, text pages and Q&A.
- Retention Groups Allows data to be retained for different periods depending on IM user's status in Active Directory.
- Audit Trail Searches and workflow actions are fully audited for easy browsing by an administrator.
- Optional Email Filter Checks messages for the presences of users with specific attributes (e.g. a particular location), and sends an email notification containing the message and any associated attachments to a nominated email address, e.g. to an email archive store.
- Utilises existing database and long term storage units
- Application specific long term storage connectors

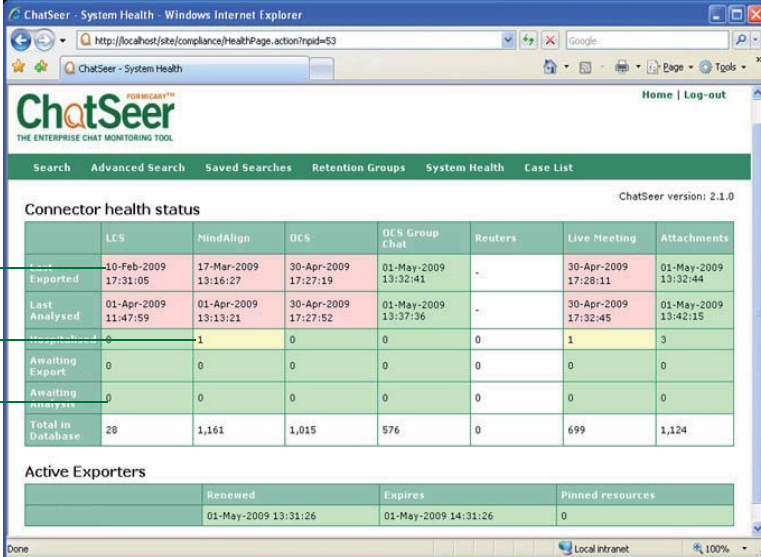
Unlike other tools, ChatSeer **archives and searches** messages in their **native format** and not by converting them into email, allowing authorised personnel to perform **faster, more accurate** searches throughout all IM networks.

Key Search Features

- Configurable search options including:
 - One-to-one, one-to-many and Group Chat
 - Keyword or terms
 - Sender, viewer and/or Group
 - Adjustable time/date parameters
- Search by messaging system
- Keyword highlighting
- Search text within associated attachments
- Ability to search amongst private or group messages only
- Search engine format view
- Perfect chronological reconstruction of any private or group conversation
- Exports to Microsoft® Office Excel or chosen format for review purposes
- Save searches for repeated usage with configurable time period
- Wildcard, Fuzzy, Proximity, Range and Boolean functionality amongst others
- Supports unicode characters such as Japanese, Korean, Chinese, Hindi, and Arabic

System Health Check

- Red signifies Warning
- Yellow signifies Alert
- Green signifies Healthy



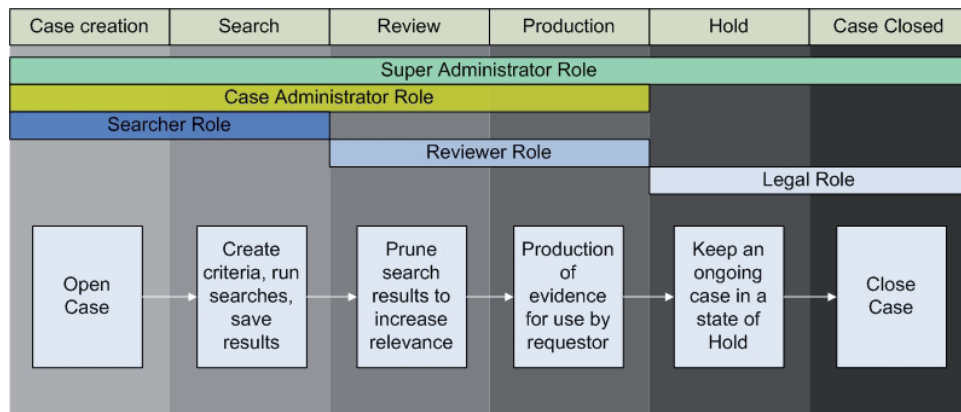
ChatSeer version: 2.1.0

	LCS	MindAlign	OES	OES Group Chat	Reuters	Live Meeting	Attachments
Exported	10-Feb-2009 17:31:05	17-Mar-2009 13:16:27	30-Apr-2009 17:27:19	01-May-2009 13:32:41	-	30-Apr-2009 17:28:11	01-May-2009 13:32:44
Last Analysed	01-Apr-2009 11:47:59	01-Apr-2009 13:13:21	30-Apr-2009 17:27:52	01-May-2009 13:37:36	-	30-Apr-2009 17:32:45	01-May-2009 13:42:15
Awaiting Export	0	0	0	0	0	0	0
Awaiting analysis	0	0	0	0	0	0	0
Total in Database	28	1,161	1,015	576	0	699	1,124

Renewed	Expires	Pinned resources
01-May-2009 13:31:26	01-May-2009 14:31:26	0

Screenshot of System Health Check

Case Workflow



Case Workflow stages and permissions

ChatSeer Extras

MyChat™

Personal Search Solution for IM and Group Chat

Formicary MyChat provides the unique capability for individual users to easily search their private or group chat history securely via a web browser. Portal-based, MyChat searches and retrieves secured data in their native format which is stored in a non-repudiation system.

MyChat is compatible with all the major enterprise messaging and web conferencing systems. It is designed for individual users who need access to secured chat history without having to approach the IT or Compliance Team for the information.

ChatSeer Exporter

Enterprise Compliance Solution

ChatSeer Exporter seamlessly connects your IM, group chat, and web conference systems to a legally compliant long term storage device or an email archive, archiving the message data and file attachments in both email and native format.

The stored data provides information containing who said what, when, to whom and who has access to this information in accordance with the requirements set forth by the respective financial governing bodies including the SEC, NASD, FSA, MiFID and Sarbanes-Oxley legislation.



About Formicary

Formicary is an information technology company that specialises in building integrated applications/solutions to maximise business efficiency and streamline business processes for the Financial Services industry.

Founded in 2000, Formicary brings together a world class team of talented and dedicated professionals with industry experience covering Unified Communications (particularly Persistent Group Chat), business integration, trading and risk systems integration and Cross Asset Trading applications. This knowledge, coupled with technical excellence ranging from legacy client/server to cutting edge technologies, enables Formicary to offer innovative and sophisticated services and software to help clients improve their productivity and increase their return on investment.

Formicary has offices in Europe, North America and Asia Pacific.

Formicary™ is a registered trademark of Formicary Ltd. All other company and product names mentioned may be trademarks of the respective companies with which they are associated.

