

Formicary WebChat

A Zero Footprint Group Chat Client



Formicary WebChat is a secure web-based, real-time reach chat client designed to extend and complement the powerful features of Microsoft® Office Communications Server 2007 R2 Group Chat.

It is designed as a tool kit, so whether embedded with your portal or used as a group chat web client it will improve business relationships with better service and faster response time.

Overview

Formicary WebChat integrates real-time group discussion forums and private, one-to-one instant messaging sessions within other thin-client applications and/or portals; including Microsoft Office SharePoint Server.

WebChat also provides advanced intelligent message management, real-time notification and alerts capabilities that already exist within OCS 2007 R2 Group Chat; enabling easy connectivity to key external customers and business partners.

Formicary WebChat also comes as a complete web based client or as a modular component tool kit that allows customised functionality to be added to any internal or external portal.

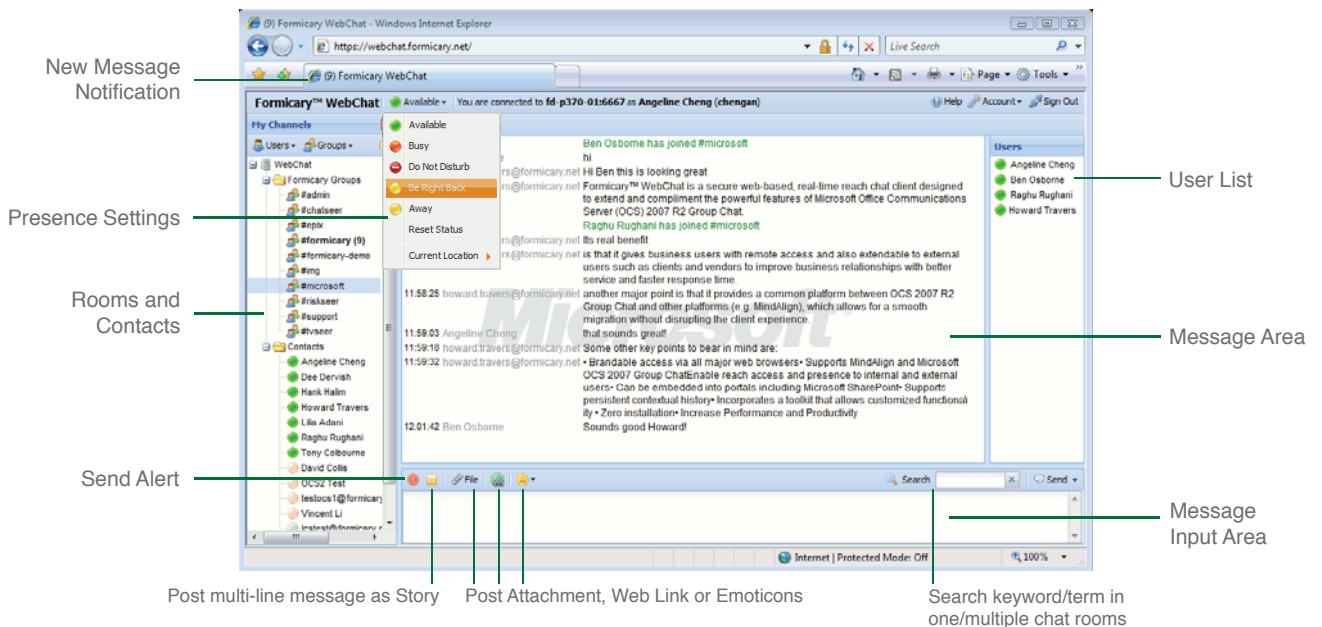
Delivering a fully interactive environment, Formicary WebChat enables organisations and their customers to build stronger more valuable relationships and improve client satisfaction.

FORMICARY™ WebChat

Quick Facts

- Brandable access via all major web browsers
- Supports OCS 2007 R2 Group Chat and MindAlign
- Enables reach access and presence to internal and external users
- Can be embedded into portals including Microsoft® Office SharePoint Server
- Supports persistent contextual history
- Incorporates a toolkit that allows customised functionality
- Zero installation for users
- Increase performance and productivity

Chatroom Layout



New Message Notification

Presence Settings

Rooms and Contacts

Send Alert

User List

Message Area

Message Input Area

Post multi-line message as Story

Post Attachment, Web Link or Emoticons

Search keyword/term in one/multiple chat rooms





Key Features

- **Web Access** a secure web-based chat client designed to provide remote access to business users via all major web browsers.
- **External chat rooms** by incorporating group chat rooms into an external client facing portal, a business can immediately reach their customers globally.
- **Toolkit** WebChat incorporates a toolkit that allows a client to include or exclude functionality and precisely tailor the look and feel.
- **Zero installation** users can sign in through any major web browser and it does not require the installation of any ActiveX® controls.
- **Advanced Features** supports all the advanced Group Chat features such as attachments, stories, alerts and emoticons.
- **Branding** can be branded to match corporate identity and be presented as a white labeled product. Chat rooms can also be watermarked.
- **Compatibility** compatible with OCS 2007 R2 Group Chat, OCS 2007, MindAlign and other Enterprise IM applications.

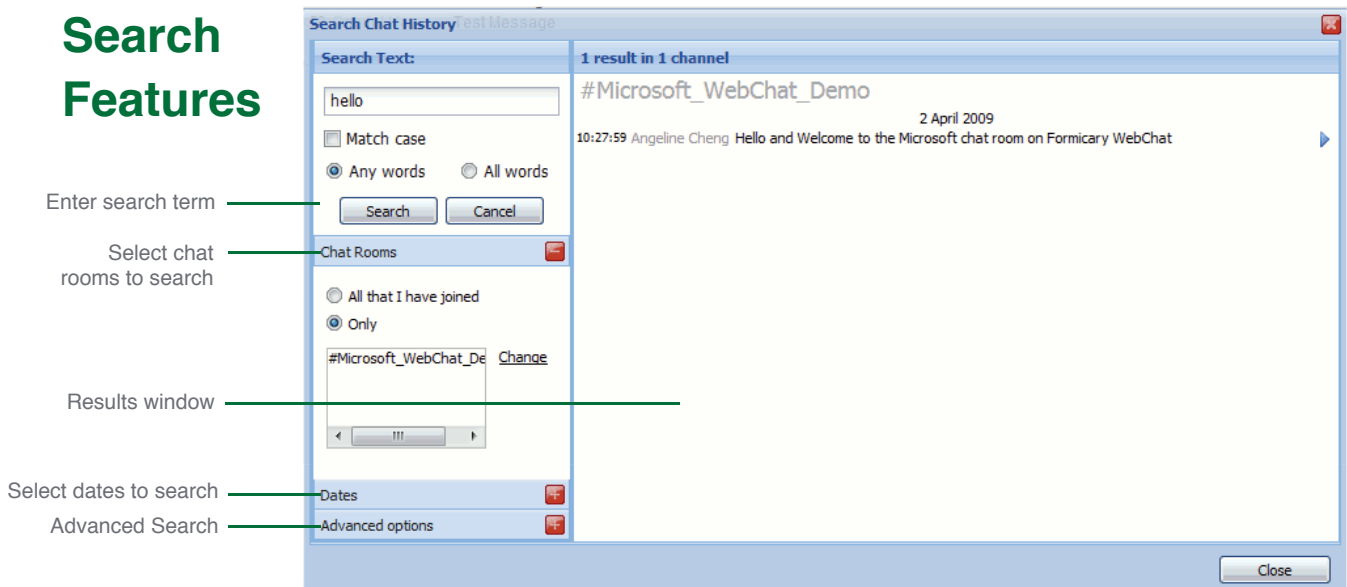
Formicary WebChat allows for a smooth migration without disrupting client experience by acting as a common platform between OCS 2007 R2 Group Chat and other persistent group chat platform.

Web Toolkit

WebChat is modular and components can be mixed and matched depending on business requirement.

- **Dock** a fully built tool with all features laid out in a similar fashion to the thick client.
- **Message History Panel** contextual history window, allows a limited history search and can be locked to a chat room or give the user a full choice of their chat rooms/invitations as well as the ability to join open chat rooms.
- **Membership List** an option available on the history panel and displays other online users in a chat room. When a message input panel is enabled, double clicking a user will open a private chat with them.
- **Message Input Panel** if enabled, this panel will permit users to post messages and attachments (subject to permission).
- **Security Model** security model is pluggable. User must be available in the chat application and authenticated.
- **Compliance Recording** compliance recording will be delegated to the back-end chat application.

Search Features



Key Functions

- Group Chat Rooms forums where conversations are many to many and have attributes and roles such as name, subject, description, members, managers, secret, external, logged, restricted and enabled.
- Auditoriums chat rooms where only managers are allowed to add conversations.
- Private Chat IM conversation between users.
- Join/Leave chat rooms users can join and leave chat rooms which they have been granted authorisation.
- Preferences users may arrange chat rooms by grouping them into folders which will be stored as an xml file, set display of chat rooms, notifications, history and etc.
- Chat room invitations: chat rooms can send invitations to all users in its membership lists. Chat room Quick Links (#chat room_name) can be added to conversations and recipients can immediately join the chat room.
- Alerts users can post an ALERT to a chat room to draw attention to important messages.
- File posting/receiving users can post or receive files through a chat room.
- Message of the Day system can post a message that will be broadcast to all users upon logon.
- Filters users are able to set filters on open chat rooms to enable special alerts when relevant messages arrive.
- Chat History searchable contextual persistent history.
- User Authentication can be plugged into client's SSO mechanism.
- Sandboxing of external users ability to set access rights of external users.
- Toast pop-up notification on relevant new messages and when buddies' sign-in.

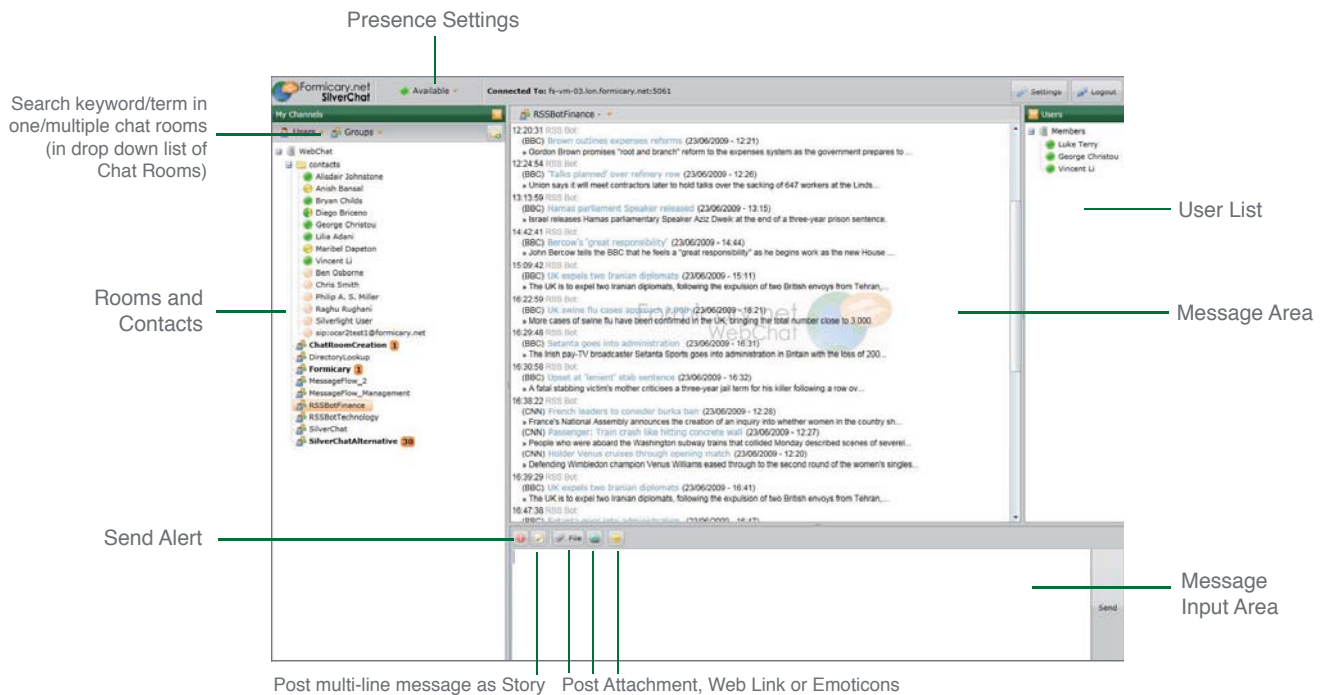


Silverlight version



Quick Facts

- Uses Microsoft Silverlight 3.0 technology
- Has the same features as Formicary WebChat
- Supports 3D effects
- Designed to be a Javascript Webchat client
- Brandable access via Microsoft Silverlight
- Enables reach access and presence to internal and external users
- Supports persistent contextual history



About Formicary

Formicary is an information technology company that specialises in building integrated applications/solutions to maximise business efficiency and streamline business processes for the Financial Services industry.

Founded in 2000, Formicary brings together a world class team of talented and dedicated professionals with industry experience covering Unified Communications (particularly Persistent Group Chat), business integration, trading and risk systems integration and Cross Asset Trading applications. This knowledge, coupled with technical excellence ranging from legacy client/server to cutting edge technologies, enables Formicary to offer innovative and sophisticated services and software to help clients improve their productivity and increase their return on investment.

Formicary has offices in Europe, North America and Asia Pacific.

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